



## University of Pretoria

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**Re: Case Study - Teleform Forms Processing Software**

Dear Sirs

Prior to the installation of Teleform Forms Processing Software in 2001, the Department of Academic Administration at the University of Pretoria made use of 14 data capturers to capture student application forms and related document information.

Once Teleform was implemented, the Department of Academic Administration was able to reduce the number of data capturers required to 4 people (and utilise them more as "data auditors" than just manual capturers). Since then the form volumes have more than doubled, and the department still only makes use of 4 people using Teleform.

Teleform has paid for itself many times over, and continues to deliver value to the organisation as a high speed, accurate, forms processing solution.

The University of Pretoria has a long-standing relationship with Datafinity as their TeleForm service provider and makes use of Datafinity's services and expertise for all its TeleForm related support and custom development.

Yours truly,

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Department of Academic Administration  
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